



View an existing claim online

You can view details about your existing claim online—quickly and securely:

1

Log on to MyLincolnPortal.com

First-time users will need to register using company code: .

2

Click “View Existing Claim”

When accessing online view status for the first time, you will be directed to the “Find My Information” page. Here, you must enter your claim number, date of birth, and last name.

3

View your claim details

Single claims will go directly to the claim detail summary. If you have multiple claims, a list will appear. Click the claim number you want for a detailed summary.



Visit MyLincolnPortal.com to view claim details, including:

- Coverage
- Status and status reason
- Disability dates
- Case manager’s name and contact information

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LCN-2255338-092518 PDF 9/21 Z02 Order code: AM-VCLPO-PTR001

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